The following planners, speakers, moderators and/or panelists of this CME activity have no relevant financial relationships with commercial interests to disclose:

Peggy Jeanneault, R.N.
Christina Solis, R.N.
Chantal Tidwell, R.N.
Margaret Chabot, R.N.
Helen Conaghan, R.N.
TEAM: Together Everyone Achieves More
The Story of the Surgical Clinical Reviewers of the Kaiser Permanente
Northern California NSQIP Collaborative
Chantal Tidwell, RN, Christina Solis, RN
Helen Conaghan, RN, Margaret Chabot, RN, Peggy Jeanneault, RN
Northern California Kaiser Permanente
NSQIP Collaborative

- Integrated System
- 21 Hospitals
- 67,000 Employees
- 4.1 Million Patients
- 213,000 Annual Surgeries
Northern California Kaiser Permanente
NSQIP Collaborative

First NCAL Kaiser Hospital to Join NSQIP

2006

NCAL Collaborative Forms

2009

Remaining NCAL Hospitals Join NSQIP

2010

4 Additional NCAL Kaisers Approved to Join NSQIP

2011

First Collaborative Project Started

2012
Activities and Accomplishments

Performance Improvement
- SCR’s and Surgeon Champions completed PI training
- 50% of the SCR’s are IHI Improvement Advisors
- 2 SCRs are certified in Lean and Six Sigma

Collaborative Projects
- Colorectal SSI Reduction
- Wound Classification
- Standardized Surgical Case Review and Automation

Hospital Projects
- Pneumonia Reduction
- UTI Reduction
- GYN SSI Reduction
- Cardiac post-op occurrence Reduction
How We Stay Connected

- Monthly SCR Webex Calls
- Quarterly In-Person Meetings
- Mentoring for new and existing hospitals
- Collaborative IRR
- NCAL Kaiser NSQIP “KP Ideabook” - a network site
- NCAL Kaiser NSQIP Collaborative specific newsletter
Our Strengths

- Standardized Workflows
- Sharing of best Practices
- Strong Mentorship
- Performance Improvement
- Patient Centered Care